



Department of Health

KATHY HOCHUL
Governor

JAMES V. McDONALD, MD, MPH
Commissioner

JOHANNE E. MORNE, MS
Executive Deputy Commissioner

February 6, 2026

Nakul Karkare
nakulkarkare@gmail.com

Re: **Facility Name** Mount Sinai South Nassau
Complaint # 399047

Dear Nakul Karkare:

This correspondence is in response to your recent complaint received by our Centralized Hospital Intake Program regarding the facility noted above. Please be advised that your complaint has been assigned to one of the Department's Regional Offices for investigation. If you have additional information you would like to provide or have any questions regarding your complaint, you may contact the New York Metropolitan Area Regional Office directly at (212) 417-5990.

The investigation process can be lengthy to ensure that it is thorough, impartial and confidential. If the facility is found to be compliant under the Federal and/or State regulations (using the Centers for Medicare and Medicaid State Operations Manual and New York Codes, Rules and Regulations) during the investigation, the complaint investigation will be closed, maintained for tracking purposes during any subsequent onsite surveys and you will receive a letter with this decision.

If it is determined that the facility is not compliant under the Federal and/or State regulations during the investigation and any deficiencies are identified, you will receive a letter with this decision.

All requests for updates on this case should be directed to the Regional Office at the number provided during regular business hours using the complaint number above. Due to the confidentiality of the investigation pursuant to Public Health Law §230, staff are only able to confirm whether the case is open or closed. Thank you for bringing your concerns to our attention.

Sincerely,

Centralized Hospital Intake Program
Division of Hospitals and
Diagnostic & Treatment Centers